



HEALTH, SAFETY AND SECURITY THE MERLIN WAY

POLICY STATEMENT

It is the policy of Merlin Entertainments Group, together with its wholly owned subsidiaries ("The Group"), to give the health, safety and welfare of its guests, its employees, contractors and other visitors, priority equal to that of its objectives for commercial success and customer service. For the avoidance of doubt, we will never allow profit considerations to come before identified Health & Safety needs or requirements. Consequently, the Group aims to provide and maintain throughout all its operations, the highest practical health, safety and security standards.

This will be achieved through an effective Health, Safety and Environmental Management System, supported by an appropriate organisational structure, the genuine commitment of management and an effective communications framework, in order to maximise the contribution of individuals at all levels. We recognise that there is a need to control risk effectively and to have proactive maintenance procedures and adequate systems of work. The efficiency of such systems and procedures will be reviewed through regular monitoring and will be subject to audit.

The aim therefore, is to ensure effective prevention and this is achieved via good safe systems and training, which will also help to avoid financial loss to the business. To this end, both management and employees as a team will aim to make incidents on our sites a thing of the past. A copy of the Group Health Safety and Security Policy, together with the more detailed site information, will be available to everyone.

Signed:

A handwritten signature in black ink, appearing to read "John Sunderland".

**JOHN SUNDERLAND
CHAIRMAN**

A handwritten signature in black ink, appearing to read "Nick Varney".

**NICK VARNEY
CHIEF EXECUTIVE OFFICER**