



## INFORMATION FOR OUR GUESTS WITH PHYSICAL DISABILITIES 2021



### USEFUL INFORMATIONS

#### INFORMATION POINT

For any need you may have during your visit to the Park, you can go to one of the following Information Points: Info Welcome, Info Castello and Info West, which are marked in the map with an

#### WHEELCHAIR RENTAL

Some manual wheelchairs are available. They can be rented at the Welcome Info Office, at the Welcome Desk and inside the park at the Info West. There is a limited number available and you cannot make bookings in advance. To make use of this service, your ID will be requested.

#### TOILETS

Gardaland toilets have spaces reserved for Guests with disabilities, and they are marked with the symbol

#### FIRST AID STATION

Inside the Park, there is a First Aid Health Centre, which is marked in the map with the symbol . The facilities have qualified medical Staff that provide the necessary treatment in case of an emergency. You can keep medicines in the fridge.

#### SHOWS AND MEETING WITH MASCOTS

The theatres in which the shows are staged have seats reserved for our Guests with disabilities. However, it is advisable to arrive at the entrance of such theatres well in advance the set start time.

The places where to meet mascots are accessible to everyone. Check the specific leaflet to choose the time that best suits your visit to the Park.

#### SHOPS

Points of sale are accessible to everyone. Contact the Staff of each individual shop for any need you may have. An **Easy Shopping Service** is available: we will be the ones in charge of delivering all your purchases made in any shop of the Park before 4 p.m., directly to the Adventure Store, in the parking area, where you will be able to pick them up from 4.30 p.m. on at no extra charge.

#### RESTAURANTS

All restaurants are accessible. Contact our Staff to be advised on the selection of our dishes. We recommend:

- Pizzeria Saloon
- Trattoria Capitan Hook
- Ristorante Aladino

Check our specific leaflet to choose the offer that best suits your requirements and dietary needs.

Tell us your experience!  
gardalandpertutti@gardaland.it

www.gardaland.it

### LEGEND

- Toilette
- Information
- Baggage deposit
- Lost and found
- ATM
- Mobile charging station
- Easy shopping
- Tobacco shop
- Push chair
- Nursery
- Parking
- Pic nic area  
(only allowed in the indicated area)
- Welcome Desk
- Photo point
- First aid  
(there is no distribution of medication)
- Gardaland Express

### BAR & RESTAURANTS

- Merlin Stube
- Pizzeria Saloon
- Ristorante Aladino
- Hacienda Miguel
- Fast Food Blue Tornado
- Buffalo Ranch
- Mercato Rammes
- Trattoria Capitan Hook
- Covo dei Bucanieri
- Bar
- Casa Marhaba
- Sandwich

### SHOW LOCATION

- PEPPA PIG MEET&GREET
- TEATRO DELLA FANTASIA  
"Prezzenolo e la pozione dell'immaginazione"
- PREZZEMOLO MEET&GREET
- HACIENDA MIGUEL  
"Fiesta Fantastica"
- BUFFALO STAGE  
"Succede nel West"
- GARDALAND THEATRE  
"Gardaland Awards - Life is a Movie"
- ARENA 44 GATTI  
"44 Gatti Rock Show"
- NAVE DEI CORSARI  
"I Colori dei Corsari"



## ACCESSIBLE RIDES

For safety reasons, access to the rides is subject to restrictions mostly related to physical parameters and health conditions. These include age, height, heart and spine problems, physical-sensory and cognitive limitations. Below you find the list of all the accessible rides according to your disability (pictograms and their respective description can be found in the last section next to this one): if you find the green symbol next to the name of the ride, it means that you can use it; otherwise, look for the ride that best suits your needs. Any rides that do not appear in the tables are not accessible. We remind you that, to access the rides, you must be accompanied by an adult. When you arrive at the entrance of the ride and of the q-line, let our Staff recognise you: they will be happy to welcome you as soon as possible!

FANTASY		RESTRICTIONS							
1	<b>L'ISOLA DEI PIRATI</b> On board small boats with slow rotating motion and lateral pitching. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied							
2	<b>IL TRENINO DI NONNO PIG</b> Ride on board a small train for children, driven by Peppa Pig's grandfather. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied							
3	<b>LA MONGOLFIERA DI PEPPA PIG</b> On board balloons along a tower, with slow rotary motion. For preferential access, stay near the exit.	Min. height 80 cm Max. height 200 cm Children under 120 cm tall must be accompanied							
4	<b>TRANGARDALAND EXPRESS</b> Ride on board a train on tracks going through a section of the Park, with elevated sections. For preferential access, stay next to the departure station.	Children under 120 cm tall must be accompanied							
5	<b>GIOSTRA CAVALLI</b> Carousel with slow rotation of the raised platform and shuddering movement of some characters. For preferential access, stay near the control cabin.								
6	<b>BABY CORSARO</b> On board small sailing boats for children with lifting and lateral rolling movements. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied							
7	<b>BABY CAVALLI</b> Ride on small steeds for children, with slow rotating motion. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied							
8	<b>BABY PILOTA</b> On board small planes for children with rotating and lifting movements. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied							
9	<b>BABY CANOE</b> On board a canoe for children with slow rotating motion. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied							
10	<b>PREZZEMOLO LAND</b> Very colourful playground with slides, trampolines, seesaws and exciting water games.	Max. height 140 cm							
11	<b>FUNNY EXPRESS</b> Ride on board a small train for children, with setting dedicated to confectioneer elves. For preferential access, stay to the left of the access queue.	Min. height 80 cm Children under 120 cm tall must be accompanied							
12	<b>DOREMIFARM</b> Ride on board a small tractor in a farm, with lots of animals and singing friends. For preferential access, stay near the exit.	Min. height 80 cm Children under 120 cm tall must be accompanied							
13	<b>ALBERO DI PREZZEMOLO</b> It's our mascot House, with several floors and rooms, with ascent and descent only by means of staircases.								
14	<b>VOLAPLANO</b> Raised monorail; on board small funny airplanes which run through the Fantasy Kingdom. For the transfer from the wheelchair, stay near the exit. Preferential access next to the regular queue.	Min. height: 100 cm. Children younger than 10 years old must be accompanied							
16	<b>FLYING ISLAND</b> Panoramic island that reaches a height of 50 m, with lifting, descent and rotation with slow motion. For access with wheelchair, stay in the exit area.	Children younger than 10 years old must be accompanied							
17	<b>MR PING'S NOODLE SURPRISE</b> On board revolving gondolas, with rotating motion of the raised platforms at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 110 cm. Children younger than 8 years old must be accompanied							
18	<b>MONOROTAIA</b> On board a small panoramic train on a raised monorail. For preferential access, make the regular queue to reach the departure station.	Children younger than 10 years old must be accompanied							

FANTASY		RESTRICTIONS							
19	<b>PETER PAN</b> On board small sailing boats with rotating motion at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 100 cm. Children younger than 10 years old must be accompanied							
20	<b>SUPERBABY</b> Carousel for children with slow rotation of the raised platform. For preferential access, stay at the entrance area.	Forbidden for children older than 10 years old							
21	<b>ORTOBRUCO TOUR</b> Small roller-coaster for families, with soft ascends and fast bends. For the transfer from the wheelchair, stay at the exit area. Preferential access next to the regular queue.	Children under 110 cm tall must be accompanied							

ADVENTURE		RESTRICTIONS							
22	<b>FUGA DA ATLANTIDE</b> On board a vessel along a themed canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height: 120 cm. Max. height: 195 cm.							
23	<b>JUNGLE RAPIDS</b> On board a rubber dinghy on the rapids of a river, among cascades, turbulence, sudden changes of direction, whirlpools and splashes. Preferential access next to the regular queue.	Min. height: 120 cm. Children younger than 10 years old must be accompanied							
24	<b>MAMMUT</b> Roller-coaster for families, with soft ascends, moderate accelerations and fast bends. For the transfer from the wheelchair, stay at the exit area; preferential access next to the regular queue.	Min. height: 110 cm. Children under 130 cm tall must be accompanied							
25	<b>WONDER WOMAN 4-D EXPERIENCE</b> Multi-sensorial cinema with special effects. Preferential access next to the regular queue.	Not recommended for children younger than 6 years old. Children under 120 cm tall must be accompanied							
26	<b>I CORSARI: LA VENDETTA DEL FANTASMA</b> Dark ride with special effects, on board a boat with pirate setting, between battles and daily life scenes. For access with wheelchair, ask the operator at the entrance of the external galleon. Preferential access next to the regular queue.	Children younger than 8 years old must be accompanied							
27	<b>COLORADO BOAT</b> On board a vessel along a raised canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height: 100 cm. Children under 130 cm tall must be accompanied							
28	<b>KUNG FU PANDA MASTER</b> Roller-coaster for families, with soft ascends, hairpin bends and free rotation of the vehicles. Preferential access next to the exit.	Min. height: 110 cm. Max. height: 200 cm. Children under 130 cm tall must be accompanied							

ADRENALINE		RESTRICTIONS							
30	<b>MAGIC HOUSE</b> Seated on moving floor, locked inside a room, with very intense rotating and oscillating movements. Preferential access next to the regular queue.	Children under 120 cm tall must be accompanied							
31	<b>RAPTOR</b> Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction.	Min. height 140 cm. Max. height 195 cm.							
32	<b>OBLIVION THE BLACK HOLE</b> Very intense roller-coaster, with steep ascent and vertical free fall, with strong accelerations, turns and changes of direction.	Min. height 140 cm. Max. height 195 cm.							
33	<b>SPACE VERTIGO</b> Free-fall tower, with magnetic braking. For the transfer from the wheelchair, stay at the exit area.	Min. height: 130 cm. Max. height: 190 cm							
34	<b>SHAMAN</b> Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction.	Min. height: 120 cm. Max. height: 205 cm.							

## YOUR SAFETY COMES FIRST

Remember that the access modes (maximum number of people in the trail for each single lap, specific vehicles, etc.) may vary depending on the type of ride. Therefore, we inform you that our Staff must always evaluate whether the configuration of seats and holding devices or the evacuation procedures in case of emergency enable you to use the ride in total safety or not. Whenever any of these essential safety conditions are not granted, you may be forbidden to access the ride. If your disability cannot be seen, please point it out to us. Even though our Staff are prepared, they cannot know your health condition unless you provide such information, and cannot guarantee you and your family the maximum safety levels. Conditions for accessibility of rides may be modified without prior notice (for example, in case of bad weather and/or due to technical reasons). Finally, to safeguard your health and wellbeing, please observe the Park internal rules and follow all instructions given by Gardaland Staff. The key and the pictograms next to the attractions will aid you to find your way during your visit to the Park.

**Attention: for safety reasons, those Guests with reduced mobility, those who are visually impaired or blind, and those with cognitive disability must be accompanied by an adult.**

### OBLIVION - 2021 ACCESSIBILITY!

Dear Guest, we are pleased to inform you that starting from the 2021 season, our visitors with disability in a lower limb and/or in more than one limb, upper or lower , will be able to experience the great thrill of the vertical dive aboard Oblivion -The Black Hole!  
For more information, please ask our Staff at the Welcome Desk.

## ENJOY YOUR DAY!

### ACCESSIBILITY PICTOGRAMS

- Guests in a wheelchair.
- Access reserved to Guests in wheelchairs. Contact the Staff for assistance.
- The Guest must be moved from the wheelchair to the ride. Make sure your companion will help you; our Staff do not have specific training and knowledge.
- Ride not accessible to Guests with heart and hypertension problems.
- Guest with disability in an upper limb able to move independently.
- Guest with disability in a lower limb and / or in more than one limb, upper or lower able to move independently.
- Guests with bone, back or spine problems, or other orthopaedic problems and guests using prosthetic devices in the limbs. In case of accessibility, the prosthetic devices are used, but they must not obstruct the evacuation procedures and the safety rules of each single ride.
- Guests with epilepsy, photosensitivity and who suffer from claustrophobia: pay utmost attention to the rides with this symbol.
- Ride accessible to the type of disability specified at the top of the reference column.
- Ride not accessible to the type of disability specified at the top of the reference column.
- Ride with complex and long evacuation phases in case of stop due to technical reasons.