



INFORMATION FOR OUR GUESTS WITH PHYSICAL DISABILITIES 2023



USEFUL INFORMATIONS

INFORMATION POINT

For any need you may have during your visit to the Park, you can go to one of the following Information Points: Info Welcome, Info Castello and Info West , which are marked in the map with an

WHEELCHAIR RENTAL

Some manual wheelchairs are available. They can be rented at the Welcome Info Office, at the Welcome Desk and inside the park at the Info West. There is a limited number available and you cannot make bookings in advance. To make use of this service, your ID will be requested.

TOILETS

Gardaland toilets have spaces reserved for Guests with disabilities.

FIRST AID STATION

Inside the Park, there is a First Aid Health Centre, which is marked in the map with the symbol . The facilities have qualified medical Staff that provide the necessary treatment in case of an emergency. You can keep medicines in the fridge.

SHOWS AND MEETING WITH MASCOTS

The theatres in which the shows are staged have seats reserved for our Guests with disabilities. However, it is advisable to arrive at the entrance of such theatres well in advance the set start time. The places where to meet mascots are accessible to everyone.

SHOPS

Points of sale are accessible to everyone. Contact the Staff of each individual shop for any need you may have. An **Easy Shopping Service** is available: we will be the ones in charge of delivering all your purchases made in any shop of the Park before 4 p.m., directly to the Adventure Store, in the parking area, where you will be able to pick them up from 4.30 p.m. on at no extra charge.

RESTAURANTS

All restaurants are accessible. Contact our Staff to be advised on the selection of our dishes. We recommend:

- Pizzeria Saloon
- Ristorante Aladino
- Hamburgeria Kung Fu

Tell us your experience!
infobox@gardaland.it

www.gardaland.it

LEGEND

- Toilette
- Information
- ATM
- Easy shopping
- Nursery
- Welcome Desk
- First Aid
(there is no distribution of medication)
- Smoking area

BAR E RESTAURANTS

- Restaurant
- Pizzeria
- Mexican Restaurant
- Fast Food
- Steak House
- Restaurant
- Take away
- Hamburger Restaurant
- Fast Food

SHOW LOCATION

- PARK ENTRANCE
Show
- ARENA 44 GATTI
Show + Meet&Greet
- NAVE DEI CORSARI
Show
- GARDALAND THEATRE
Show
- GARDALAND THEATRE SQUARE
Show
- LA CASA DI PEPPA PIG
Meet&Greet
- WESTERN AREA
Show
- FUGA DA ATLANTIDE
Show



ACCESSIBLE RIDES

For safety reasons, access to the rides is subject to restrictions mostly related to physical parameters and health conditions. These include age, height, heart and spine problems, physical-sensory and cognitive limitations. Below you find the list of all the accessible rides according to your disability (pictograms and their respective description can be found in the last section next to this one): if you find the green symbol next to the name of the ride, it means that you can use it; otherwise, look for the ride that best suits your needs. Any rides that do not appear in the tables are not accessible. We remind you that, to access the rides, you must be accompanied by an adult. When you arrive at the entrance of the ride and of the q-line, let our Staff recognise you: they will be happy to welcome you as soon as possible!

FANTASY			RESTRICTIONS				
1	L'ISOLA DEI PIRATI On board small boats with slow rotating motion and lateral pitching. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied					
2	IL TRENINO DI NONNO PIG Ride on board a small train for children, driven by Peppa Pig's grandfather. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied					
3	LA MONGOLFIERA DI PEPPA PIG On board balloons along a tower, with slow rotary motion. For preferential access, stay near the exit.	Min. height 80 cm Max. height 200 cm Children under 140 cm tall must be accompanied					
4	TRANSGARDALAND EXPRESS Ride on board a train on tracks going through a section of the Park, with elevated sections. For preferential access, stay next to the departure station.	Children under 120 cm tall must be accompanied					
5	GIOSTRA CAVALLI Carousel with slow rotation of the raised platform and shuddering movement of some characters. For preferential access, stay near the control cabin.						
6	BABY CORSARO On board small sailing boats for children with lifting and lateral rolling movements. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied					
7	BABY CAVALLI Ride on small steeds for children, with slow rotating motion. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied					
8	BABY PILOTA On board small planes for children with rotating and lifting movements. For preferential access, stay to the right of the access queue.	Min. height 105 cm					
9	BABY CANOE On board a canoe for children with slow rotating motion. For preferential access, stay to the right of the access queue.	Children under 105 cm tall must be accompanied					
10	PREZZEMOLO LAND Very colourful playground with slides, trampolines, seesaws and exciting water games.	Max. height 140 cm					
11	FUNNY EXPRESS Ride on board a small train for children, with setting dedicated to confectioner elves. For preferential access, stay to the left of the access queue.	Min. height 80 cm Children under 140 cm tall must be accompanied					
12	DOREMIFARM Ride on board a small tractor in a farm, with lots of animals and singing friends. For preferential access, stay near the exit.	Min. height 80 cm Children under 140 cm tall must be accompanied					
13	ALBERO DI PREZZEMOLO It's our mascot House, with several floors and rooms, with ascent and descent only by means of staircases.						
14	VOLAPLANO Raised monorail; on board small funny airplanes which run through the Fantasy Kingdom. For the transfer from the wheelchair, stay near the exit. Preferential access next to the regular queue.	Min. height: 105 cm. Children under 140 cm tall must be accompanied					
16	BOSCO DEGLI GNOMI Walking route for children, with actors, set in a fantastic woods, which alternates half-light and open-air environments, in the vegetation.						
17	FLYING ISLAND Panoramic island that reaches a height of 50 m, with lifting, descent and rotation with slow motion. For access with wheelchair, stay in the exit area.	Children under 130 cm tall must be accompanied					

FANTASY			RESTRICTIONS				
18	MR PING'S NOODLE SURPRISE On board revolving gondolas, with rotating motion of the raised platforms at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 110 cm. Children under 130 cm tall must be accompanied					
19	MONOROTAIA On board a small panoramic train on a raised monorail. For preferential access, make the regular queue to reach the departure station.	Children under 140 cm tall must be accompanied					
20	PETER PAN On board small sailing boats with rotating motion at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 100 cm. Children under 140 cm tall must be accompanied					
21	SUPERBABY Carousel for children with slow rotation of the raised platform. For preferential access, stay at the entrance area.	Max. height 140 cm					
22	ORTOBRUCO TOUR Small roller-coaster for families, with soft ascends and fast bends. For the transfer from the wheelchair, stay at the exit area. Preferential access next to the regular queue.	Min. height: 100 cm. Children under 120 cm tall must be accompanied					

ADVENTURE			RESTRICTIONS				
23	FUGA DA ATLANTIDE On board a vessel along a themed canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height: 110 cm. Max. height: 195 cm.					
24	JUNGLE RAPIDS On board a rubber dinghy on the rapids of a river, among cascades, turbulence, sudden changes of direction, whirlpools and splashes. Preferential access next to the regular queue.	Min. height: 110 cm. Children under 130 cm tall must be accompanied					
25	MAMMUT Roller-coaster for families, with soft ascends, moderate accelerations and fast bends. For the transfer from the wheelchair, stay at the exit area; preferential access next to the regular queue.	Min. height: 110 cm. Children under 130 cm tall must be accompanied					
26	4D CINEMA Multi-sensorial cinema with special effects. Preferential access next to the regular queue.	Children under 120 cm tall must be accompanied					
27	JUMANJI - THE LABYRINTH Walkthrough labyrinth consisting of dark scenarios full of special effects that alternate with outdoor scenarios rich of vegetation. Preferential access next to the regular queue.	Children under 140 cm tall must be accompanied					
28	JUMANJI - THE ADVENTURE Dark ride set in the jungle, with special effects, on board a off-road vehicle with rotating and oscillating movements. Preferential access next to the regular queue.	Min. height 107 cm Max. height 205 cm Children under 120 cm tall must be accompanied					
29	I CORSARI: LA VENDETTA DEL FANTASMA Dark ride with special effects, on board a boat with pirate setting, between battles and daily life scenes. For access with wheelchair, ask the operator at the entrance of the external galleon. Preferential access next to the regular queue.	Min. height 107 cm Children under 130 cm tall must be accompanied					
30	COLORADO BOAT On board a vessel along a raised canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height: 100 cm. Children under 130 cm tall must be accompanied					
31	KUNG FU PANDA MASTER Roller-coaster for families, with soft ascends, hairpin bends and free rotation of the vehicles. Preferential access next to the exit.	Forbidden <6 years Min. height: 110 cm. Max. height: 200 cm. Children under 130 cm tall must be accompanied					

*Ride accessible to guests using prosthetic devices in the limbs.


ADRENALINE			RESTRICTIONS				
33	MAGIC HOUSE Seated on moving floor, locked inside a room, with very intense rotating and oscillating movements. Preferential access next to the regular queue.	Children under 130 cm tall must be accompanied					
34	RAPTOR Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction.	Min. height 140 cm. Max. height 195 cm.					
35	OBLIVION THE BLACK HOLE Very intense roller-coaster, with steep ascent and vertical free fall, with strong accelerations, turns and changes of direction.	Min. height 140 cm. Max. height 195 cm.					
36	SPACE VERTIGO Free-fall tower, with magnetic braking. For the transfer from the wheelchair, stay at the exit area.	Min. height: 130 cm. Max. height: 190 cm					
37	SHAMAN Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction.	Min. height: 120 cm. Max. height: 205 cm.					

YOUR SAFETY COMES FIRST












Remember that the access modes (maximum number of people in the trail for each single lap, specific vehicles, etc.) may vary depending on the type of ride. Therefore, we inform you that our Staff must always evaluate whether the configuration of seats and holding devices or the evacuation procedures in case of emergency enable you to use the ride in total safety or not. Whenever any of these essential safety conditions are not granted, you may be forbidden to access the ride. If your disability cannot be seen, please point it out to us. Even though our Staff are prepared, they cannot know your health condition unless you provide such information, and cannot guarantee you and your family the maximum safety levels. Conditions for accessibility of rides may be modified without prior notice (for example, in case of bad weather and/or due to technical reasons). Finally, to safeguard your health and wellbeing, please observe the Park internal rules and follow all instructions given by Gardaland Staff. The key and the pictograms next to the attractions will aid you to find your way during your visit to the Park.

Attention: for safety reasons, those Guests with reduced mobility, those who are visually impaired or blind, and those with cognitive disability must be accompanied by an adult.

ACCESSIBILITY RAPTOR/OBLIVION

Dear Guest, we are pleased to inform you that, during this season our visitors with disability in a lower limb and/or in more than one limb, upper or lower , will be able to ride the winged creature Raptor or experience the great thrill of the vertical dive aboard Oblivion -The Black Hole! For more information, please ask our Staff at the Welcome Desk.

ACCESSIBILITY PICTOGRAMS

-  Guests in a wheelchair.
-  Access reserved to Guests in wheelchairs. Contact the Staff for assistance.
-  The Guest must be moved from the wheelchair to the ride. Make sure your companion will help you; our Staff do not have specific training and knowledge.
-  Ride not accessible to Guests with heart and hypertension problems.
-  Guest with disability in an upper limb able to move independently.
-  Guest with disability in a lower limb and / or in more than one limb, upper or lower able to move independently.
-  Guests with bone, back or spine problems, or other orthopaedic problems and guests using prosthetic devices in the limbs. In case of accessibility, the prosthetic devices are used, but they must not obstruct the evacuation procedures and the safety rules of each single ride.
-  Guests with epilepsy, photosensitivity and who suffer from claustrophobia: pay utmost attention to the rides with this symbol.
-  Ride accessible to the type of disability specified at the top of the reference column.
-  Ride not accessible to the type of disability specified at the top of the reference column.
-  Ride with complex and long evacuation phases in case of stop due to technical reasons.