



INFORMATION FOR OUR GUESTS WITH PHYSICAL DISABILITIES 2025



USEFUL INFORMATIONS

INFORMATION POINT

For any need you may have during your visit to the Park, you can go to one of the following Information Points: Info Welcome, Info Castello and Info West , which are marked in the map with an

WHEELCHAIR RENTAL

Some manual wheelchairs are available. They can be rented at the Welcome Info Office, there is a limited number available and you cannot make bookings in advance. To make use of this service, your ID will be requested. Paid service.

TOILETS

Gardaland toilets have spaces reserved for Guests with disabilities.

SHOWS AND MEETING WITH MASCOTS

The theatres in which the shows are staged have seats reserved for our Guests with disabilities. However, it is advisable to arrive at the entrance of such theatres well in advance the set start time. The places where to meet mascots are accessible to everyone.

SHOPS

Points of sale are accessible to everyone. Contact the Staff of each individual shop for any need you may have. An **Easy Shopping Service** is available: we will be the ones in charge of delivering all your purchases made in any shop of the Park before 4 p.m., directly to the Adventure Store, in the parking area, where you will be able to pick them up from 4.30 p.m. on at no extra charge.

RESTAURANTS

All restaurants are accessible. Contact our Staff to be advised on the selection of our dishes.

Tell us your experience!
infobox@gardaland.it

www.gardaland.it

LEGEND

- Toilette
- Information
- ATM
- Easy shopping
- Nursery
- Welcome Desk
- Drinking fountain

BAR E RESTAURANTS

- Restaurant
- Pizzeria
- Mexican Restaurant
- Fast Food
- Steak House
- Restaurant
- Take away
- Hamburger Restaurant
- Fast Food
- Restaurant

SHOW LOCATION

- INGRESSO Show
- TEATRO DELLA FANTASIA Show
- GARDALAND THEATRE Show
- PIAZZA GARDALAND THEATRE Show
- LA CASA DI PEPPA PIG Meet & Greet
- BUFALO STAGE Show
- ANIMAL TREASURE ISLAND Meet & Greet









































































































































ACCESSIBILITY TO THE RIDES







































































For safety reasons, access to the rides is subject to restrictions mostly related to physical parameters and health conditions. These include age, height, heart and spine problems, physical-sensory and cognitive limitations.

Below you find the list of all the accessible rides according to your disability (pictograms and their respective description can be found in the last section next to this one). We remind you that, in order to access the rides, you must be accompanied by an adult devoid of any disability.
















































When you arrive at the entrance of the ride and of the q-line, let our Staff recognise you: they will be happy to welcome you as soon as possible!

FANTASY			RESTRICTIONS						
1	L'ISOLA DEI PIRATI On board small boats with slow rotating motion and lateral pitching. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied							
2	IL TRENINO DI NONNO PIG Ride on board a small train for children, driven by Peppa Pig's grandfather. For preferential access, stay near the exit.	Children under 110 cm tall must be accompanied							
3	LA MONGOLFIERA DI PEPPA PIG On board balloons along a tower, with slow rotary motion. For preferential access, stay near the exit.	Min. height 80 cm Max. height 200 cm Children under 140 cm tall must be accompanied	 						
4	TRANSGARDALAND EXPRESS Ride on board a train on tracks going through a section of the Park, with elevated sections. For preferential access, stay next to the departure station.	Children under 120 cm tall must be accompanied	 						
5	GIOSTRA CAVALLI Carousel with slow rotation of the raised platform and shuddering movement of some characters. For preferential access, stay near the control cabin.								
6	BABY PILOTA On board small planes for children with rotating and lifting movements. For preferential access, stay to the right of the access queue.	Min. height 105 cm							
7	BABY TOUR - BABY CANOE On board a canoe for children with slow rotating motion. For preferential access, stay near the exit.	Children under 105 cm tall must be accompanied							
	BABY TOUR- BABY CAVALLI Ride on small steeds for children, with slow rotating motion. For preferential access, stay near the exit.	Children under 105 cm tall must be accompanied							
	BABY TOUR - BABY CORSARO On board small sailing boats for children with lifting and lateral rolling movements. For preferential access, stay near the exit.	Children under 105 cm tall must be accompanied	 						
8	PREZZEMOLO LAND Very colourful playground with slides, trampolines, seesaws and exciting water games.	Max. height 140 cm							
9	FUNNY EXPRESS Ride on board a small train for children, with setting dedicated to confectioner elves. For preferential access, stay to the left of the access queue.	Min. height 80 cm Children under 140 cm tall must be accompanied							
10	DOREMIFARM Ride on board a small tractor in a farm, with lots of animals and singing friends. For preferential access, stay near the exit.	Min. height 80 cm Children under 140 cm tall must be accompanied							
11	ALBERO DI PREZZEMOLO It's our mascot House, with several floors and rooms, with ascent and descent only by means of staircases.								
12	VOLAPLANO Raised monorail; on board small funny airplanes which run through the Fantasy Kingdom. For the transfer from the wheelchair, stay near the exit. Preferential access next to the regular queue.	Min. height:105cm. Children under 140 cm tall must be accompanied	  						
14	FLYING ISLAND Panoramic island that reaches a height of 50 m, with lifting, descent and rotation with slow motion. For access with wheelchair, stay in the exit area.	Children under 130 cm tall must be accompanied	  						

FANTASY			RESTRICTIONS				
							
15	ROCKET FACTORY On board revolving gondolas, with rotating motion of the raised platforms at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 110 cm. Children under 130 cm tall must be accompanied	 				
16	MONOROTAIA On board a small panoramic train on a raised monorail. For preferential access, make the regular queue to reach the departure station.	Children under 140 cm tall must be accompanied	 				
17	PETER PAN On board small sailing boats with rotating motion at gradually increasing speed. For preferential access, stay at the exit area.	Min. height: 100 cm. Children under 140 cm tall must be accompanied	 				
18	SUPERBABY Carousel for children with slow rotation of the raised platform. For preferential access, stay at the entrance area.	Max. height 140cm					
19	ORTOBRUCO TOUR Small roller-coaster for families, with soft ascends and fast bends. For the transfer from the wheelchair, stay at the exit area. Preferential access next to the regular queue.	Min. height: 100 cm. Children under 120 cm tall must be accompanied	  				

ADVENTURE			RESTRICTIONS				
							
20	FUGA DA ATLANTIDE On board a vessel along a themed canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height: 110 cm. Max. height: 195 cm.	  				
21	JUNGLE RAPIDS On board a rubber dinghy on the rapids of a river, among cascades, turbulence, sudden changes of direction, whirlpools and splashes. Preferential access next to the regular queue.	Min. height: 110 cm. Children under 130 cm tall must be accompanied	 				
22	MAMMUT Roller-coaster for families, with soft ascends, moderate accelerations and fast bends. For the transfer from the wheelchair, stay at the exit area; preferential access next to the regular queue.	Min. height: 110 cm. Children under 130 cm tall must be accompanied	   				
23	4D CINEMA Multi-sensorial cinema with special effects. Preferential acces next to the regular queue.	Children under 120 cm tall must be accompanied					
24	JUMANJI - THE LABYRINTH Walkthrough labyrinth consisting of dark scenarios full of special effects that alternate with outdoor scenarios rich of vegetation. Preferential access next to the regular queue.	Children under 140 cm tall must be accompanied					
25	JUMANJI - THE ADVENTURE Dark ride set in the jungle, with special effects, on board a off-road vehicle with rotating and oscillating movements. Preferential access next to the regular queue.	Min. height 107cm Max. height 205 cm Children under 120 cm tall must be accompanied	   				
26	WOLF LEGEND On board a small craft along a tower, with controlled and not excessively fast ascent and descent. Preferential access, through the Express line.	Min. height:105cm. Children under 130 cm tall must be accompanied	  				
27	ANIMAL TRASURE ISLAND Dark ride with special effects, on board a boat with pirate setting, between battles and daily life scenes. For access with wheelchair, ask the operator at the entrance of the external galleon. Preferential access next to the regular queue.	Min. height 107cm Children under 130 cm tall must be accompanied	 				
28	COLORADO BOAT On board a vessel along a raised canal, with steep ascents and breathtaking descents. Preferential access next to the regular queue.	Min. height:100 cm. Children under 130 cm tall must be accompanied	 				
29	DRAGON RUSH Roller-coaster for families, with soft ascends, hairpin bends and free rotation of the vehicles. Preferential access next to the exit.	Forbidden <6years Min. height: 110 cm. Max. height: 200 cm Children under 130 cm tall must be accompanied	  				

*Ride accessible to guests using prosthetic devices in the limbs.

ADRENALINE			RESTRICTIONS				
							
30	BLUE TORNADO Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction. Preferential access, through the Express line next to the regular queue.	Min. height 140 cm. Max. height 200 cm.	  				
31	MAGIC HOUSE Seated on moving floor, locked inside a room, with very intense rotating and oscillating movements. Preferential acces next to the regular queue.	Children under 130 cm tall must be accompanied	  				
32	RAPTOR Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction. Preferential access, through the Express line.	Min. height 140 cm. Max. height 195 cm.	  				
33	OBLIVION THE BLACK HOLE Very intense roller-coaster, with steep ascent and vertical free fall, with strong accelerations, turns and changes of direction. Preferential access, through the Express line.	Min. height 140 cm. Max. height 195 cm.	  				
34	SPACE VERTIGO Free-fall tower, with magnetic braking. For the transfer from the wheelchair, stay at the exit area. Preferential access, through the Express line next to the regular queue.	Min. height: 130 cm. Max. height: 190 cm	  				
35	SHAMAN Very intense roller-coaster, with steep ascent and descend, with strong accelerations, turns and changes of direction. Preferential access, through the Express line next to the regular queue.	Min. height: 120 cm. Max. height: 205 cm.	  				

YOUR SAFETY COMES FIRST

Remember that the access modes (maximum number of people in the trail for each single lap, specific vehicles, etc.) may vary depending on the type of ride. We remind you that, to ensure your safety and that of our staff, access is allowed for one person with a disability per ride; in case a Guest with a disability is already present on the attraction, our staff may ask you to wait for the previous Guest to descend.












We inform you that our Staff must always evaluate whether the configuration of seats and holding devices or the evacuation procedures in case of emergency enable you to use the ride in total safety or not. Whenever any of these essential safety conditions are not granted, you may be forbidden to access the ride. Conditions for accessibility of rides may be modified without prior notice (for example, in case of bad weather and/or due to technical reasons). Finally, to safeguard your health and wellbeing, please observe the Park internal rules and follow all instructions given by Gardaland Staff.

Attention: For safety reasons, those Guests with reduced mobility, those who are visually impaired or blind, and those with cognitive disability must be accompanied by an adult devoid of any disability.

ACCESSIBILITY RAPTOR/OBLIVION/SHAMAN

Dear Guest, we are pleased to inform you that, for specific cases, our guests with an amputation to one or more limbs will be able to ride the winged creature Raptor or experience the breathtaking descents of Oblivion and Shaman. For assessment and more information, please contact our staff at the Welcome Desk.

ACCESSIBILITY PICTOGRAMS

	Guests in a wheelchair.
	Access reserved to Guests in wheelchairs. Contact the Staff for assistance.
	The Guest must be moved from the wheelchair to the ride. Make sure your companion will help you; our Staff do not have specific training and knowledge.
	Ride not accessible to Guests with heart and hypertension problems.
	Guest with disability in an upper limb able to move independently.
	Guest with disability in a lower limb and / or in more than one limb, upper or lower able to move independently.
	Guests with bone, back or spine problems, or other orthopaedic problems and guests using prosthetic devices in the limbs. In case of accessibility, the prosthetic devices are used, but they must not obstruct the evacuation procedures and the safety rules of each single ride.
	Guests with epilepsy, photosensitivity and who suffer from claustrophobia: pay utmost attention to the rides with this symbol.
	Ride accessible to the type of disability specified at the top of the reference column.
	Ride not accessible to the type of disability specified at the top of the reference column.
	Ride with complex and long evacuation phases in case of stop due to technical reasons.