

PREFERENTIAL ACCESS TO ATTRACTIONS

The Park provides a preferential access service to attractions for Guests with particular physical, sensory, cognitive or oncological problems. The possibility of using this service is evaluated exclusively at the Welcome Desk and only after viewing the appropriate disability certification.

PLEASE NOTE! This service does NOT guarantee the holder IMMEDIATE access to the attractions allowed by the security limits, but rather preferential access compared to the normal line, especially on days with a particularly high expected turnout.

The service allows preferential access to the permitted attractions, in addition to the certified Guest, to a maximum of 4 other accompanying persons. One of them must be an able-bodied adult and fully mentally capable. The Guest holding a "Special Guest" pass must always be present when using the passes at the permitted attractions.

Passes must be shown each time during access, always respecting the safety rules and instructions of our staff.

Preferential access passes are issued only upon evaluation of the appropriate certification and only at the Welcome Desk office, in presence of the following cases:

- 7q11.23 duplication syndrome
- ADHD
- Leber's congenital amaurosis
- Cognitive-related disorders
- Autism spectrum disorder
- Ectopia Lentis
- Behçet's disease
- FAHR disease
- Blind/Visually Impaired
- Cri Du Chat Syndrome
- Fragile X syndrome or Martin-Bell syndrome
- Asperger's syndrome
- Charge syndrome
- Down syndrome
- Prader-Willi syndrome
- Malignant carcinosis undergoing chemotherapy or radiation treatment
- EGPA (Churg Strauss syndrome)
- Epidermolysis bullosa (butterfly baby syndrome)
- Fibromyalgia
- Cystic fibrosis
- Lamellar Ichthyosis
- Leukemia
- Hodgkin's lymphoma
- Systemic lupus erythematosus
- Congenital aganglionic megacolon / Hirschsprung's disease
- Crohn's disease
- Ulcerative pancolitis
- Polycythemia vera
- Ulcerative rectocolitis
- Scleroderma
- Physical disability with total inability to walk (wheelchair-bound)
- Lower limb amputation (both prosthetic and non-prosthetic)
- Psoriatic arthritis
- Severe rheumatoid arthritis

- Léri-Weill's Discondrosteosis
- Dystrophy
- Hemophilia
- Severe forms of neurological and muscular disorders
- Motor-disabling cerebral stroke
- Huntington's disease
- Myasthenia Gravis
- Parkinson's disease
- Perthes disease
- Polyneuropathy
- Multiple sclerosis
- Caudal regression syndrome
- Arnold-Chiari syndrome
- Charcot Marie Tooth Syndrome
- Ehlers-Danlos syndrome
- Guillain-Barré Syndrome
- Joubert's syndrome
- Lewis-Sumner Syndrome
- Morquio syndrome
- Vacterl syndrome
- Kenny Caffey Syndrome
- Trenaunay Weber Syndrome
- Spina Bifida
- Severe ankylosing spondyloarthritis
- Spinal canal stenosis

Any non-listed cases will be assessed exclusively at the Welcome Desk upon presentation of appropriate certification.

Please note: In case of loss, theft or deterioration, passes are not replaced or reissued.

