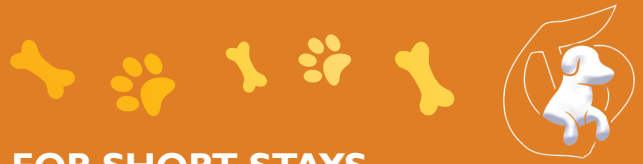


Regulation



THE GARDALAND HOTELS REGULATION FOR SHORT STAYS WITH DOGS UP TO 30KG

A very warm welcome to Gardaland Resort! We are delighted to offer you all a memorable short break, especially your four-footed friends. To ensure your stay is as enjoyable as possible, we kindly ask you to consult and comply with the following guidelines:

1 - WHICH DOGS ARE ALLOWED?

The Gardaland Hotels admit small, medium and large dogs up to maximum weight of 30kg provided you give us advance notice of their stay, and their health and vaccination certificates are up-to-date.

Each room can host a maximum of one dog. In the event a dog-owner arrives at the check-in with a second dog, then the Management reserves the right to decide, at its own discretion & availability, whether or not accept the second dog subject to payment of a supplement.

2 - COST OF STAY

The cost of your four-footed friend's stay at the Gardaland Hotels will be charged at the rate of Euro 60.00 for the entire duration of the stay, and includes: a welcome cookie during check-in, two dog bowls at your disposal, access to the Dog Area, cleaning and sanitisation of the room, as well as a 'good conduct' certificate for your dog at the end of the stay.

Dog Menu upon request and charged separately; external veterinary assistance upon charge, depending on availability .

3 - CHECK-IN AND CHECK-OUT

To ensure check-in takes place under hygienic and safe conditions, dog-owning Guests are required to bring a copy of their pet's health booklet, and sign by way of agreement this regulation and related indemnity clauses.

If fumigation is required due to any canine parasitic infestations, it will be charged to the Guest who made the booking at the additional cost of Euro 150.00.

In accordance with the company's Anti-Covid19 "Safe Stay" Regulation, only the Guest who made the hotel booking will be given access to the check-in desk. In the event that the Guest who made the booking is travelling alone with their dog, then both can be given access to the check-in desk.

When checking-out, the Guest will be given a certificate attesting to the dog's good conduct.

At the end of the stay, the Guest shall ensure the dog bowls and any accessories remaining in the room are left in a clean and tidy manner.

4 - MOVEMENT IN THE HOTEL AREA

Dogs cannot be left unattended at any time to roam around freely and must be continuously supervised by the dog-owning Guest. In the common areas both inside and outside the Gardaland Hotels, dogs must be kept on a lead (not longer than 150cm) and looked after according to the Order of the Ministry of Health, dated 06/08/2013.



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On the contrary, the Guest may allow their dogs to roam freely while exercising inside the DOG AREA (agility space). The DOG AREA is a space where dogs can do their business. In any case, the Guest is required to collect any dog waste in special plastic bags and dispose of it in the appropriate bin. The Guest is also required to comply with the Dog Area rules posted at the entrance to the specially equipped area.

Dogs must not be left unattended in hotel rooms at any time. Throughout their stay, the Guest is required to display the special sign out their room door, to inform on-duty staff of the presence of their pet in the room. The sign can be removed temporarily if all members of the room are absent from the room. Cleaning staff will not clean the room if the dog is left there unattended.

If the dog is left alone in the room, the Management will immediately contact the owner.

Dogs are also admitted all restaurants at the Gardaland Hotels during breakfast, lunch and dinner subject to advance booking. Access to the Wonder Bar and/or the Blue Lagoon Pool Bar is only allowed within the specially permitted areas. For rules governing Gardaland Park access with dogs, the Guest should consult the terms and conditions set out on the Gardaland website at www.gardaland.it (link)

5 - REMOVAL

The Management advises the Guest that any dogs staying at the Gardaland Hotels must be capable of being well-behaved, and it reserves the right to ask for the immediate removal of any dog that behaves badly, is dangerous, aggressive and/or noisy, or where the animal could be a risk and/or cause harm to others, or in any way reduce the other guests' enjoyment of their stay. Moreover, the Guest may be asked to remove their dog from the premises for failure to comply with any other obligations foreseen under this Regulation.

Any expenses connected with removing dogs from the premises will be borne by the Guest, who henceforth accepts full liability for the same, and shall indemnify and hold harmless GARDALAND SRL for any loss or injury caused to any person by their dog inside the Gardaland Hotels and their surroundings.

6 - RESPONSIBILITY AND LIABILITY

The Guest will be solely responsible for the behaviour of their dog and will therefore respond directly for any damage of harm caused by their dog at any of Gardaland Hotels and in their surrounding gardens.

The Guest hereby undertakes to indemnify and hold harmless Gardaland Srl for any liability, harm and/or damage caused – to the staff of Gardaland Hotels, third parties or property or animals belonging to the said third parties – by their own dog.

In the event of damage to or destruction of any part of the room or common areas (for example, furniture, fabrics or accessories), the Management will charge the Guest the costs of any expenditure necessary for the repair of the said damage, and it shall reserve the right to ask for further compensation in cases where it is not possible to quantify the related cost immediately.

THE MANAGEMENT, GARDALAND HOTELS

