



## RULES OF THE PARK

**ART. n° 1** - Some rides are subject to regulations which may limit access in terms of height, age, body build and health conditions. Our Guests should always check safety regulations at the entrance of each ride and comply with Gardaland staff's instructions.

**ART. n° 2** - Before entering the Park, people with disabilities should go to the "Welcome Desk" in order to collect the Park Guide Maps specifically made according to their needs.

**ART. n° 3** - Admittance to the attractions may be terminated earlier than the Park's timetable, to allow the queues to disperse before the Park closes.

**ART. n° 4** - One or more attractions may be out of order due to maintenance or electrical cuts for varying lengths of time. For security reasons, some attractions may be closed in adverse weather conditions or in case of low temperatures. In all these circumstances tickets will NEITHER be refunded either totally or partially, NOR will be valid for a later date. In case of emergencies, please follow instructions from our Gardaland personnel. Some areas may open later than the Park's opening time.

**ART. n° 5** - Prior to buying their ticket, all guests should inquire about possible limitations on the use of attractions and general functioning of the Park due to climatic or technical conditions or numbers of guests.

**ART. n° 6** - Once the entrance ticket has been stamped at the turnstiles, it can NOT in any circumstances be refunded. (art. 74 DPR 633/72). The ticket must be kept at all times for checks. The entrance ticket covers admittance to all the attractions and shows.

**ART. n° 7** - It is possible to exit the Park and re enter on the same day with the application of a stamp on the hand. (at the entrance turnstiles) Without this re entry will be denied.

**ART. n° 8** - Admittance to the theatres is permitted until the capacity established by law is reached and is not allowed once the show has started.

**ART. n° 9** - Entry with bicycles, skateboards, roller skates etc. is prohibited.

**ART. n° 10** - Dogs are allowed in the Park but must be kept on a leash. They cannot get on any rides, neither access our shows; they are welcome in designated areas within restaurants which are pointed out by our staff. It is strictly forbidden to leave dogs on their own or abandoned in the Park: in this case security officers will take them and look after them.

**ART. n° 11** - Please do not leave backpacks or bags unattended where not advised or the security personnel will remove them; it is strongly advised not to leave any valuables unattended. Gardaland takes no responsibility for theft or loss of belongings.

**ART. n° 12** - Apart from the explicit non-smoking areas, smoking is also not allowed whilst queuing for the attractions and shows.

**ART. n° 13** - It is forbidden to lie on the benches, to walk on the flower gardens or to use them for picnicking, for children's games, dog walking or sleeping.

**ART. n° 14** - It is forbidden to access the Park, the attractions, live events and catering points while bare chested or in swimsuit.

**ART. n° 15** - The company makes use of video surveillance systems only for security purposes and to protect property and prevent tampering and vandalism. Images are visualized only and exclusively by staff appointed, judicial authorities and the Police.

**ART. n° 16** - The company reserves the right to conduct screening/security checks (using devices such as metal detectors) so that no object/item we may deem dangerous or prohibited is brought into the premises.

**ART. n° 17** - In some Rides, identified by an info sign at the entrance, pictures are taken that are later sold as a souvenir of the day spent at the park. Any unpurchased photos will be deleted at the end of the day.

**ART. n° 18** - A person may be removed from the Park due to inappropriate behaviour or failure to comply with one or several articles in these regulations.