



**Information on preferential or facilitated
access to attractions**



The Park provides both a preferential access service to attractions for Guests with particular physical, sensory or cognitive problems, and facilitated access passes. The possibility of using these services is evaluated exclusively at the **Welcome Desk** and only after viewing the appropriate disability certification.

PLEASE NOTE! These services do NOT guarantee the holder IMMEDIATE access to the attractions permitted by the safety rules, but rather preferential access compared to the normal line, especially on days with a particularly high expected turnout.

PREFERENTIAL ACCESS TO ATTRACTIONS

The service allows preferential access to the permitted attractions, in addition to the certified guest, to a maximum of 4 other carers. One of them must be an able-bodied adult and fully mentally capable. The guest holding a **"Special Guest"** pass must always be present when using the passes at the permitted attractions.

Passes must be shown each time during access, always respecting the safety rules and instructions of our staff.

Preferential access passes are only issued upon evaluation of the appropriate certification and only at the **Welcome Desk office**, in the presence of the following cases:

- Autism spectrum disorder
- Down's syndrome
- Cognitive disorders
- Fragile X syndrome or Martin-Bell syndrome
- Physical disability with total inability to walk (wheelchair-bound)
- Blind/visually impaired
- Leber congenital amaurosis
- Ectopia Lentis
- 7q11.23 duplication syndrome
- FAHR Disease
- Prader-Willi Syndrome
- Cri Du Chat Syndrome

FACILITATED ACCESS TO ATTRACTIONS

The service allows facilitated access to the permitted attractions, in addition to the certified guest, **TO ONE CARER AND ONE ONLY**, who must be an able-bodied adult and fully mentally capable.

The guest holding a **"Special Guest"** pass must always be present when using the passes at the permitted attractions. Passes must be shown each time during access, **always respecting the safety rules and instructions of our staff.**

Facilitated Access Passes are issued only upon evaluation of the appropriate certification and only at the **Welcome Desk office**, in the presence of the following cases:

- [Cystic fibrosis](#)
- [Crohn's disease](#)
- [Severe rheumatoid arthritis](#)
- [Lower limb amputation \(both prosthetic and non-prosthetic\)](#)
- [Malignant carcinosis undergoing chemotherapy or radiotherapy](#)
- [Severe ankylosing spondyloarthritis](#)
- [Systemic lupus erythematosus](#)
- [Epidermolysis bullosa](#)
- [Perthes' disease](#)
- [Congenital aganglionic megacolon or Hirschsprung's disease](#)
- [Lewis-Sumner syndrome](#)
- [Vacterl syndrome](#)
- [Morquio syndrome](#)
- [Polyneuropathy](#)
- [Hodgkin's lymphoma](#)
- [Huntington's disease](#)
- [Kenny Caffey syndrome](#)
- [Léri-Weill's dyschondrosteosis](#)
- [Myasthenia Gravis](#)
- [Charge syndrome](#)
- [Joubert's syndrome](#)
- [Klinefelter syndrome](#)
- [Ehlers-Danlos syndrome](#)
- [Charcot Marie Tooth syndrome](#)
- [Hypochondroplasia](#)
- [Ulcerative pancolitis](#)
- [Trenaunay Weber syndrome](#)
- [Lamellar Ichthyosis](#)
- [EGPA \(Churg Strauss Syndrome\)](#)
- [Polycythemia vera](#)
- [Fibromyalgia](#)
- [Scleroderma](#)
- [Dyspraxia](#)
- [Behçet's disease](#)
- [Caudal Regression Syndrome](#)
- [Arnold-Chiari Syndrome](#)
- [Spinal canal stenosis](#)

Any non-listed cases will be assessed exclusively at the Welcome Desk upon presentation of appropriate certification.