



# REGULATIONS

## LEGOLAND® WATER PARK GARDALAND

- *ART. n° 1* - Some rides are subject to a regulation which may restrict access depending on height, age, weight and health conditions. Guests must always check the rules upon entering each ride and obey any instructions given by attendants. Children under the age of 12 may not enter the water park unless accompanied by an adult who is responsible for the child the entire time they stay within the water park. A valid identity document must be shown. Adults cannot enter alone.
- *ART. n° 2* - Once the entrance ticket has been stamped at the turnstiles, it can NOT in any circumstances be refunded (art. 74 of Italian Pres. Decree 633/72). The ticket must be kept at all times for checks. It grants free access to all rides.
- *ART. n° 3* - You are allowed to leave and re-enter the water park on the same day with the application of a stamp on the hand at the entrance turnstiles. Without this re-entry will be denied.
- *ART. n° 4* - Within the water park, a wrist band, handed out upon entering, can be used as a method of payment. Any remaining credits will be valid if you re-enter in the same season or will be reimbursed, at the Guest's discretion, at the ticket office of Legoland® Water Park or at the West, Welcome and Castello information offices of Gardaland Park.
- *ART. n° 5* - One or more rides may not be available for short or long periods of time due to maintenance problems or a lack of electricity. For safety reasons, some rides may be closed in adverse weather conditions. In all these cases, tickets will NOT be refunded either totally or partially, NOR will be valid for a later date. In case of emergencies, please follow instructions given by the staff.
- *ART. n° 6* - Each Guest, before purchasing the admission ticket, is obliged to find out about any problems related to the influx of people or any weather/ technical conditions that could limit the use of the rides and/or the general enjoyment of the water park and the services offered. Access will be denied if the capacity has reached its permitted limit.
- *ART. n° 7* - In case of bad weather, the water park will be closed to the public.
- *ART. n° 8* - Access to rides may be interrupted in advance so that queues are cleared by the closing time of the water park.
- *ART. n° 9* - Backpacks, bags and/or valuables must not be left unattended and must be kept in the lockers. The Company shall not be held liable for any theft or loss.
- *ART. n° 10* - It is not allowed to enter the water park with glass or metal containers, knives, bulky objects, alcoholic beverages and drugs. No outside bicycles, scooters, skateboards, skates, kids wagons, etc., are permitted either.
- *ART. n° 11* - No outside cool bags are allowed into the water park. No food and drinks are allowed on the pool decks and in the rides. No picnics are allowed in the green areas.
- *ART. n° 12* - The Company uses video surveillance systems for the sole purpose of ensuring safety, safeguarding its assets and preventing illegal acts. Images are visualised only and exclusively by the staff appointed, by the judicial or police authorities.
- *ART. n° 13* - The Company, for security reasons, reserves the right to carry out checks or controls using equipment such as metal detectors to prevent that objects deemed dangerous or prohibited are introduced into the park.
- *ART. n° 14* - SMOKING IS PROHIBITED inside the entire water park.
- *ART. n° 15* - Animals are not allowed.
- *ART. n° 16* - Topless bathing is not allowed within the water park and clothing must be respectful of sensitivity and modesty, especially for minors. Lifeguards will refuse entry to anyone wearing inappropriate clothes. Children under the age of 3 must wear swim diapers or special swim pants. Clothing and footwear are required to enter the restaurant.
- *ART. n° 17* - Lying down on the benches, trampling on the flowerbeds or using them for picnicking, as children's playing area, or for sleeping on are not allowed. It is also strictly prohibited to run, play dangerous games, climb on the structures and scenery, push people into the water, dive, slide upside down, stand, kneel and practise freediving. It is compulsory to take a shower in order to access the pool decks. It is prohibited to take away LEGO® bricks and any other scenographic element; the Management reserves the right to carry out controls.
- *ART. n° 18* - Guests with wounds, abrasions, injuries or suspected skin alterations, intestinal disorders and those wearing bandages or patches are not allowed to entering the pool decks and rides.
- *ART. n° 19* - The Company reserves the right to change the opening calendar, opening hours and prices without prior notice.
- *ART. n° 20* - Children under the age of 8 must wear a personal flotation device complying with Italian national standards in order to access the pool decks. The water park provides a limited number for those who do not have them.
- *ART. n° 21* - The water park is accessible to all disabled people. Guests in wheelchairs must be assisted by an accompanying person to transfer them from the wheelchair to the pool deck. Our staff does not have any specific training or knowledge.
- *ART. n° 22* - A Guest may be removed from the water park and from any facility of Gardaland Resort due to inappropriate behaviour or if they fail to comply with one or several articles in these rules.
- *ART. n° 23* - The Company shall not be held liable for any injury to people or damage to property caused by imprudence or failure to comply with safety rules and regulations.