

SAFE STAY

Regulations for Guests – Gardaland Hotels

Dear Guest,

the health and safety of yourself and all our **Guests** is always the top priority here at **Gardaland Resort**.

To this end, we have set down the “**Covid-19 Regulations for Guests**”.

In this document, you will find a summary of the **key regulations** that we have decided to introduce, and for which **WE REQUEST YOUR STRICT COMPLIANCE**.

“The COVID-19 Regulations for Guests” is a supplementary document and not substitutional to the “Park Regulations”.



COMPULSORY USE OF FACE MASKS

From the moment they arrive and throughout their stay in the Gardaland premises, all guests over the age of 6 must wear a face mask in common areas (both inside and outside) wherever the interpersonal safety distance is unavoidably less than 1 metre.

Guests who have forgotten/mislaid their mask must **purchase** a replacement from the **Gardaland Hotel Shop**.



COMPULSORY WEARING OF GLOVES WHERE REQUIRED

All guests must **wear the disposable gloves** provided at the Hotel, **wherever expressly indicated**. Our personnel will check that gloves are **worn** by guests in the correct manner **at all times** wherever expressly required.





DISPOSAL OF DISPOSABLE FACE MASKS AND GLOVES IN THE DESIGNATED BINS

All guests must **dispose** of single-use gloves and face masks (in the event of replacement) in the **designated bins** around the Hotel (Gardaland Hotel lobby, Blue Lagoon, Tutankhamon Restaurant, room pavilions) .

It is strongly **forbidden** to discard personal protective equipment (single use gloves and masks) around the Hotel or dispose of said items in receptacles other than those allocated. Our personnel will check that personal protective equipment is **disposed** of in the correct manner



NON-INVASIVE TEMPERATURE SCREENING

All guests will undergo a non-invasive **temperature check** using dual lens (thermal/optical) cameras and thermal imaging cameras, before they enter the Hotels property.

If a guest's temperature results as **higher than 37.5°**, they will not be granted access to the Hotels



MINIMUM 1 METRE SOCIAL DISTANCE

When inside Gardaland premises, guests must comply strictly with the **1 metre social distance** rule, avoiding any type of gathering/large groups. Our Stewards will check that with the regulations or leave the Park. Our personnel will check social distancing is respected at all times, may ask those failing to do so to comply and in case report to the Hotel Management.



ADVICE ON REGULAR WASHING AND DISINFECTION OF HANDS

Guests are reminded to **wash and disinfect** their **hands** frequently, using soap and water in the **public bathrooms** or with the **disinfectant hand gel** provided free of charge around the Hotels for everyone's use.



ADVICE ON USE OF ELECTRONIC PAYMENT METHODS: CREDIT/BANK CARD, SMARTPHONE OR SMARTWATCH

Guests are strongly advised to make payments using **credit cards/cash cards, smartphones** or **smartwatches**, thus avoiding the use of cash and guaranteeing **greater hygiene safety** for all.





COMPLIANCE WITH SAFETY SIGNS

All guests must **respect the safety signs** which impose and reiterate the wearing of masks, the maintenance of social distance, the need to wash hands regularly, and all the other regulations necessary to guarantee a day of fun in **total safety**.



COMPLIANCE WITH COVID-19 REGULATIONS, CONTROL STAFF AND FINES

All guests are called on to **comply with** the “Park Regulations”, these “**COVID-19 Regulations**”, at all times and the recommendations of our Stewards and/or any other member of **Gardaland Staff**. In the event that guests continue to violate rules even after a second warning from our staff, they will be addressed to the Hotel Management.

HAVE FUN... IN SAFETY!

PLEASE NOTE!

Condition for visitors

The safety measures introduced as a result of the Covid-19 pandemic are intended to protect the health and safety of all guests at Gardaland Resort.

These safety measures have been introduced in the interests of everybody.

Therefore, if any individual does not respect the safety measures, we reserve the right to ask him/her to leave Gardaland Resort, in accordance with the conditions laid down.

Acceptance of risk clause

The safety measures introduced are intended to reduce the risks of contracting the Covid-19 virus to a minimum, but the risk factor cannot be totally removed.

Therefore, all visitors to Gardaland Resort are held to accept responsibility for doing so at their own risk.

